



STATE OF DELAWARE

PUBLIC SERVICE COMMISSION
861 SILVER LAKE BLVD.
CANNON BUILDING, SUITE 100
DOVER, DELAWARE 19904

TELEPHONE:
FAX:

(302) 736-7500
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May 9, 2019

Michelle Castillo
Liberty Power Holdings, LLC
2100 W. Cypress Creek Rd.
Suite 130
Ft. Lauderdale, FL 33309

Re: In The Matter of Liberty Power Holdings, LLC for A Certificate to Provide Electric Supply Services within the State Of Delaware (December 14, 2006) - PSC Docket No. 06-380

Dear Ms. Castillo,

The Delaware Public Service Commission ("Commission") is in receipt of the contract (the "Application") submitted by Liberty Power Holdings, LLC ("Company") to the Commission for review. Please amend the following:

Contracts, Contract Summaries, and Terms & Conditions

- In the enrollment agreement, the following is stated "Your agreement acknowledges that Liberty Power might not accept the terms listed, or may require a deposit, based on these conditions..."
 - Please provide customer remedies for the instance in which the Company decides they will not accept the terms that the Company's representative has presented to the customer.
 - Also, include the language from section 9.1 of the Supplier Rules.
- On the contract summary, under the Electric Supplier Information Section, please include the docket number.
- On the contract summary, please provide the entire rescission policy as stated in the Supplier Rules.
- On the contract summary, under the Renewal Terms section, please include a statement regarding the customer's option to return to SOS or select another supplier.
- In the terms and conditions, under the Termination of Service Section, please identify a section entitled "Relocation" and clearly state what documentation the Company considers satisfactory.
- In the terms and conditions, under Account Drops, is the fee \$10 per month? If so, please state this. If not, identify the amount per month.

Should you have any questions or if I can be of any assistance you may contact me at (302) 736-7539 or send questions by email to Clishona.Marshall@delaware.gov.

Sincerely,

Shona Marshall

Ms. Michelle Castillo
May 9, 2019
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Shona Marshall
Public Utility Analyst

CC: Ms. Donna Nickerson, Commission Secretary
Ms. Malika Davis, Public Utility Analyst